



**We keep your
business on
the road**



“The one-stop-shop partner for trailer rental, maintenance and field services for your equipment.”

ICTS Group

ICTS IS YOUR ONE-STOP-SHOP PARTNER FOR TRAILER RENTAL, ALSO PROVIDING MAINTENANCE AND FIELD SERVICES FOR EQUIPMENT THAT YOU OWN OR RENT. IN THE UNITED KINGDOM, THE NETHERLANDS, BELGIUM, POLAND AND RUSSIA, ICTS IS THERE FOR YOU, COVERING THE MAJOR TRANSPORT ROUTES IN EUROPE.

ICTS Group provides suitable trailer solutions for a wide range of business sectors. ICTS will take care of maintenance and breakdown services as well as services for other problems that may occur on the road. Let ICTS take care of its core business, so you can fully focus on your priorities.

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THE BEST RENTAL SOLUTIONS TO OPTIMIZE YOUR BUSINESS PERFORMANCE



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“ICTS trailers are delivered with the specifications of your choice, including all certificates needed for their specific uses.”



“**ICTS Group delivers the best rental solution to optimize your business performance.**”

THE ICTS CONCEPT OF RENTAL IS SIMPLE AND CLEAR. BASED ON THE REQUIRED BUSINESS ACTIVITY USE, THE NEEDED RENTAL TIME AND THE BUSINESS SEGMENT, ICTS DELIVERS THE BEST RENTAL SOLUTION TO OPTIMIZE YOUR BUSINESS PERFORMANCE.



THE YOUNG ICTS FLEET CONSISTS OF MORE THAN 3250 TRAILERS, OF WHICH 90% ARE RENTED ON A CONTINUOUS BASIS WITH 60% LONG-TERM RENTAL AND 40% SHORT-TERM RENTAL



AVAILABLE RENTAL TERMS ARE:

**SHORT-TERM RENTAL
LESS THAN ONE YEAR**

(Customer) specified trailers for short-term rental, with ICTS logo, can be rented for a full-service weekly or monthly rate.

**LONG-TERM RENTAL
MORE THAN THREE YEARS**

(Customer) specified trailers for long-term rental come with the customer's advertising design and can be rented for a full-service monthly rate. These trailers are often newly acquired by ICTS Group to accommodate the customer's needs, in order to optimize their use.

ICTS RENTAL PROPOSALS ARE COMPETITIVE, TRANSPARENT, AND INCLUDE FULL SERVICE*

- During the entire rental period, the replacement of brake parts and the related work is covered for normal wear and tear.
- During the entire rental period, tyres that are worn due to normal use are replaced by new tyres.
- Maintenance of the chassis and the rotating parts is covered for normal wear and tear and, if necessary, parts are replaced. This includes axles, support legs, turntable and the air suspension; in short, everything below the upper structure. Rotating parts include door hinges, rollers for the sliding roof and fasteners for tarpaulins, amongst others.
- The replacement of parts and the related work for the periodic maintenance during the entire rental period are included in the price.
- Inspection fees charged by third parties for periodic, specific inspections throughout the entire rental period, are also included.


* The full-service price for short and long-term rental does not include damage repair or insurance claim handling, abnormal wear or damage of tyres, insurances, fuel and VAT.

YOUR BUSINESS SEGMENT


EACH BUSINESS SEGMENT REQUIRES THE RIGHT TRAILER FOR OPTIMAL USE. BASED ON THE REQUIRED USE THE ICTS TRAILERS ARE DELIVERED WITH THE SPECIFICATIONS OF YOUR CHOICE, INCLUDING ALL NECESSARY CERTIFICATES. THE SPECIFIC TRAILER SPECIFICATIONS ICTS OFFERS FOR YOUR LINE OF BUSINESS OR TRANSPORTATION METHOD, ARE:



AUTOMOTIVE TRANSPORT


 Transporting parts for the automotive industry often involves the transport of large volumes without an extremely heavy weight.

(NON)CONSUMPTIVE, FRUITS AND VEGETABLES, RETAIL, OR FLOWER TRANSPORT


 Trailers for distribution of (non) consumptive consumer goods -whether or not to be transported under cooled conditions- in residential areas, should ensure to not exceed fixed noise standards.

For transport of flowers, special flower width sized trailers are optimal to use in this industry.


HIGH VALUE TRANSPORT

 High value goods should be transported in a hard-casing, anti-theft trailer with the minimal possibility of break-in and damages.


EXCEPTIONAL TRANSPORT

 Transport of special loads due to abnormal heights or widths of the load, are often common within the building, construction industry, or agricultural sector.


EVENT TRANSPORT

 This industry often involves the transport of large, robust components. Volume rather than weight prevails here.


CONTAINER TRANSPORT

 For the transport of containers, the degree of the preferred transport flexibility of container sizes determines which trailer type you can use best for your business. Are minimum empty weights and low risk of damage most important, or flexibility to enable the transport of different kinds of loads?

AGRICULTURAL TRANSPORT


 Because of usually different heights or widths of agricultural cargo, a non-casing trailer is needed so the dimensions of the goods to be transported can vary.

TEMPERATURE-CONTROLLED TRANSPORT


 Transportation of (non-)consumptive goods that must arrive at the destination under or at a certain temperature should be temperature-controlled. In a trailer without a cooling unit, the temperature in the trailer in summer can sometimes rise to 50 degrees.

With the refrigerated trailer you are assured of a fixed low temperature of your choice thanks to the built-in evaporator. Double evaporators for different temperature zones are also an option. Paint, medicines, medical devices and equipment are transport examples.


AIR FREIGHT TRANSPORT

 The transport of air freight is facilitated by placing roller conveyors in a trailer to optimize the loading and unloading. Air cargo can be transported by specific trailers as well for optimal loading or unloading.

DISTRIBUTION TRANSPORT

 Trailers can be completely customized with various options to optimize it for multifunctional distribution use.

PALLET - LONG - COIL - PACKAGE OR VOLUME TRANSPORT

 Transporting palletized cargo gives the most (un)loading flexibility because of a retractable tarp system. A sliding roof is a good option for the transport of long materials and coils. Volume transport can be carried up to 100m³ of cargo.



“ICTS Group makes things easier, so that customers can optimally focus on their core business!”

PRODUCT RANGE OF TRAILERS

ICTS HAS SEVERAL TYPES OF TRAILERS IN ITS RENTAL FLEET TO MEET THE DEMANDS OF THE CUSTOMER. IN ADDITION, THERE ARE SEVERAL EXTRA OPTIONS POSSIBLE FOR EACH TYPE OF TRAILER TO OFFER CUSTOMIZED SOLUTIONS. BASED ON THE REQUIRED USE OR BUSINESS SEGMENT, THE ICTS TRAILERS ARE DELIVERED WITH THE SPECIFICATIONS OF YOUR CHOICE, INCLUDING ALL CERTIFICATES NEEDED FOR THEIR SPECIFIC USES.

EXAMPLES ARE A TÜV CERTIFICATE, ADR CERTIFICATE (FOR HAZARDOUS SUBSTANCES) OR A HUCKEPAK CERTIFICATE. CONTACT ICTS FOR PROFESSIONAL ADVICE ON THE CORRECT TRAILER SPECIFICATIONS FOR YOUR PURPOSES!

MEGA TRAILER

A mega trailer is a trailer that is used primarily for the transportation of large volumes. With a mega trailer, a customer can make use of as much load capacity as possible without exceeding the maximum load weight. Examples are the automotive sector, the event industry, or air freight transport. ICTS Group mega trailers come standard with a lifting and sliding roof and rear doors, and have an internal height of approximately 3 meters, allowing a loading volume of up to 100 m³.



In addition, several extra options are possible:

- WITH TAIL LIFT
- WITH ALUMINIUM/STAINLESS STEEL SLATS IN THE TARPULIN
- WITH A DIFFERENT TYPE AND NUMBER OF AXLES (FOR EXAMPLE STEERING AXLES)
- HUCKEPAK VERSION
- FERRY VERSION
- WITH DOUBLE LOADING PLATFORM
- WITH LIFTING AXLE
- WITH PALLET CRATE
- WITH ANTI-THEFT PACKAGE
- WITH ROLLER CONVEYORS
- AS COIL TRAILER

CURTAIN SIDED TRAILER

A curtain sided trailer can be used for many purposes and thus has a good price/quality ratio. Due to the various possibilities to customize a curtain sider, coils, long materials and pallet goods can be transported optimally with this trailer. This allows for both the transport of consumable and non-consumable goods, as well as distribution transport.



In addition, several extra options are possible:

- WITH TAIL LIFT
- WITH FORKLIFT CONNECTION
- WITH ALUMINIUM/STAINLESS STEEL SLATS IN THE TARPULIN
- WITH A DIFFERENT TYPE AND NUMBER OF AXLES (FOR EXAMPLE STEERING AXLES)
- HUCKEPACK VERSION
- FERRY VERSION
- WITH DOUBLE LOADING PLATFORM
- WITH LIFTING AXLE
- WITH PALLET CRATE
- WITH ANTI-THEFT PACKAGE
- WITH ROLLER CONVEYORS
- AS COIL TRAILER

REFRIGERATED TRAILER

A refrigerated trailer is a trailer used for transporting consumer goods that must be kept at certain temperatures, but also for products such as flowers, fruits and vegetables or paint.

The ICTS refrigerated trailer comes standard with a so-called single-temp, which means that 1 evaporator is installed for 1 temperature zone. This trailer has an internal height of 2.70 meters.



In addition, several extra options are possible:

- WITH BI-TEMP: A DOUBLE EVAPORATOR FOR DIFFERENT TEMPERATURE ZONES
- WITH TAIL LIFT
- WITH LASHING RAILS IN THE SIDES AND ROOF
- WITH A DIFFERENT TYPE AND NUMBER OF AXLES (FOR EXAMPLE STEERING AXLES)
- WITH MEAT HANGING OPTION
- WITH PARTITIONS
- HUCKEPACK VERSION
- FERRY VERSION
- WITH DOUBLE LOADING PLATFORM
- WITH ALUMINIUM OR POLYESTER FLOOR
- WITH LIFTING AXLE
 - WITH PALLET CRATE
 - WITH ROLLER CONVEYORS

BOX TRAILER

Similar to a curtain sider, a box trailer can be used for many purposes. Due to the hard construction, pallets with both consumable and non-consumable goods can be transported well, keeping the goods dry. The box trailer is therefore also very suitable for high-value transport.

A box trailer comes standard with an inside dimension of 2.47 meters wide and can fit up to 34 euro pallets on the loading floor.



In addition, several extra options are possible:

- WITH TAIL LIFT
- WITH A DIFFERENT TYPE AND NUMBER OF AXLES (FOR EXAMPLE STEERING AXLES)
- HUCKEPACK VERSION
- FERRY VERSION
- WITH DOUBLE LOADING PLATFORM
- WITH LIFTING AXLE
- WITH PALLET CRATE
- WITH HANGING RACKING SYSTEM FOR CLOTHES
- WITH ANTI-THEFT PACKAGE
- IN A FLOWER WIDTH VERSION WITH AN INSIDE DIMENSION OF 2.50 METERS
- WITH ROLLER CONVEYORS

FIXED CONTAINER CHASSIS

A fixed container chassis is a chassis that can transport one 20 ft. container, one 30 ft. container, one 40 ft. container or one 45 ft. container. The fixed container chassis is used for the transportation of standard containers, with a minimum of extra parts attached to the chassis. This minimizes damage to the vehicle, and the chassis' focus is on a minimum of empty weight.



In addition, several extra options are possible:

- WITH GEN-SET (A GENERATOR-SET FOR REFRIGERATED CONTAINERS)
- WITH ALUMINIUM RIMS FOR A MINIMUM OF EMPTY WEIGHT



A multifunctional container chassis is used for the transportation of containers, similar to a fixed container chassis. The difference lies in the flexibility of the container transport; thanks to the various possibilities for extensions, and with this the shift in the axle load for a maximum load capacity that is not exceeded, one 45 ft. container can be transported, but also two 20 ft. containers simultaneously. A multifunctional container chassis is often used for, for example, the transport of hazardous substances for which the ADR certificate is required.

ICTS delivers its multifunctional container chassis standard with the ability to transport one 40 ft. container. However, due to the provision of a sliding table, it is also possible to transport one 45 ft. container, one 30 ft. container, two 20 ft. containers, or one 20 ft. container at the rear and one 20 ft. container in the centre of the chassis. In addition, the standard version of this flexible chassis has a mechanical twist lock (the connection of the container to the chassis).

Several extra options are possible as well:

- WITH GEN-SET (A GENERATOR-SET FOR REFRIGERATED CONTAINERS)
- WITH ALUMINIUM RIMS FOR A MINIMUM OF EMPTY WEIGHT
- WITH A PNEUMATIC TWIST LOCK
- WITH A PNEUMATIC SLIDING TABLE



PLATFORM TRAILER

A platform trailer is a trailer that is often used for special loads; when due to abnormal heights or widths of the load the trailer cannot or need not have any sides or a roof. Examples are exceptional transport operations within the building or construction industry, or the agricultural sector.

A standard platform trailer is a type that is suitable for stacking three pallet crates.

In addition, several extra options are possible:

- WITH A DIFFERENT TYPE AND NUMBER OF AXLES (FOR EXAMPLE STEERING AXLES)
- WITH PALLET CRATE
- WITH THE ADDITION OF STANCHION POCKETS AND STANCHIONS FOR THE TRANSPORT OF LONG MATERIALS
- WITH DIFFERENT FLOOR TYPES (SINCE THE TRANSPORT OF HEAVY MATERIALS CAUSES A HIGHER POINT LOAD ON THE FLOOR)

“While in earlier times and in many other companies, service comes after sales, ICTS Group focuses on sales after service.”



“The workshops of ICTS Group serve as an added value for the customer in terms of service.”



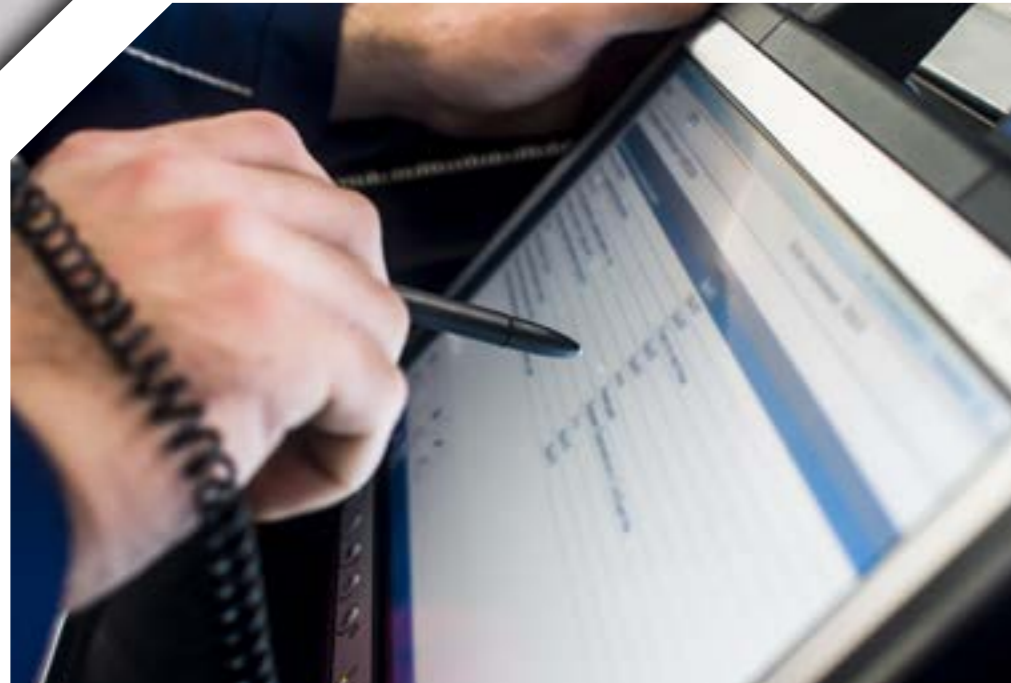
WORKSHOPS

WHILE IN EARLIER TIMES AND IN MANY OTHER COMPANIES, SERVICE COMES AFTER SALES, ICTS FOCUSES ON SALES AFTER SERVICE. THE WORKSHOPS OF ICTS SERVE AS AN ADDED VALUE FOR THE CUSTOMER IN TERMS OF SERVICE.

Because of the concentration of transport movements, ICTS workshops are located at strategic locations in the port areas of the countries ICTS operates in, such as Zeebrugge, Ghent, Antwerp, Rotterdam and Amsterdam. Also the current mobile workshop in Ghent is an example of ICTS' flexibility in serving customers in places where the customer requires support, whether temporarily or for a certain period, anticipated or unexpected.

A key value for customers is the certification of ICTS workshops as service partners and component suppliers for renowned brands in the truck and trailer industry, such as Schmitz Cargobull, Kögel Trailer, Kässbohrer, BPW, SAF and Wabco. The advantage of this is that ICTS Group can and is authorized to handle warranty claims for these suppliers, so that the customer will save time and money. Basic parts are all in stock and ICTS has access to the online networks of these brands, which is why response times are very short for orders of parts that are out of stock.

For customers, the great advantage of the combination of a workplace in a port area with brand certification, is that for trucks or trailers arriving from the United Kingdom on the ferry, a warranty claim or recall can be handled immediately. Due to their long opening hours, from 7:00 until 22:00 hours, ICTS Group is able to serve customers in a flexible manner.



THE WORKSHOP ACTIVITIES

ICTS PERFORMS SEVERAL ACTIVITIES IN THEIR WORKPLACES FOR OPTIMAL FLEET MANAGEMENT.

CUSTOMIZED TRAILER ADJUSTMENTS

ICTS workshop employees are all trailer specialists. Needed trailer changes to optimize them for customers, can take place in ICTS workshops.

MOT-RELATED MAINTENANCE WORK

(Preventive) maintenance trailer work is carried out in the ICTS workshops to enhance positive MOT-inspection results. For example, ICTS can execute so-called brake revisions, lighting checks and replacements, (visual) inspections, replacement of tyres, check air bellows, and inspect if there is any play in the bearings.

MOT-INSPECTIONS (ALSO ABROAD)

A very unique aspect of ICTS Group is that the Belgian ICTS workshops are authorized to perform MOT-trailer inspections with Dutch registration numbers. Many customers already make use of this unique feature and benefit directly: Dutch MOTs (APK) are generally faster than the Belgian annual inspections, and International transport companies who drive across Belgian and Dutch borders are therefore not restricted by or dependent on the country of its trailer registration.

EXTENSIVE REPAIR WORK

ICTS can perform wide-range repair work; f.e. lighting replacements, tyre changes and chassis beams rearrangements, repairs of superstructures on tarps and boxes and polyester repairs on refrigerated trailers.

ULTRA-SEAL

The tyres of many ICTS trailers are equipped with Ultra-Seal, for customers to benefit from optimum tyre pressure, fewer punctures or blowouts and minimal tyre wear. Workshops stock the Ultra-Seal product so that new or existing tyres of trailers can be filled.



WASHING STATION

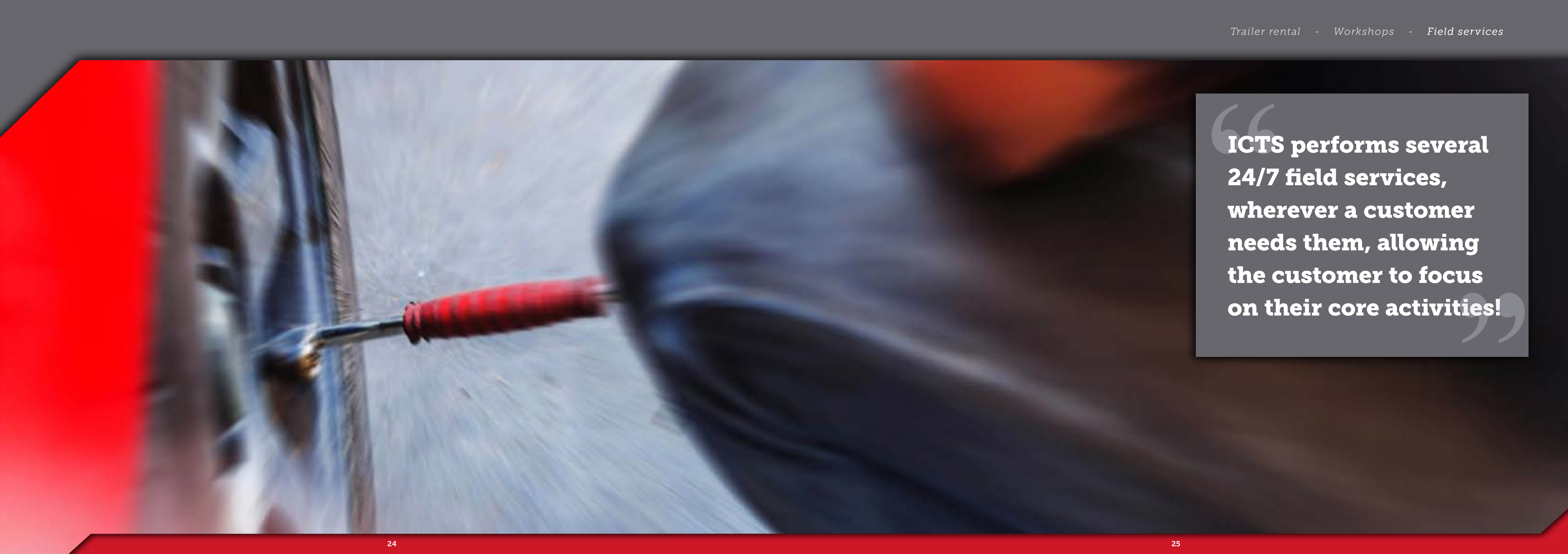
The ICTS workshops have their own truck wash stations that customers can use.

PARKING FACILITIES

ICTS Group has ample parking, providing space for more than 100 internal or external trailers. An additional advantage of the parking space is that the workflow of the workshops is optimized; the customer benefits from a quick and efficient handling of the maintenance or repair work performed on their trailer(s). The best way to minimize downtime.

MAINTENANCE AND REPAIR OF TRUCKS

ICTS Group has qualified staff and the right equipment to carry out all the relevant maintenance work on trucks.



ICTS performs several 24/7 field services, wherever a customer needs them, allowing the customer to focus on their core activities!



“The ICTS field services provide a 24-hour service with a fully-equipped service van, which also applies to on-site work at the location of customers.”

THE FIELD SERVICES ICTS OFFERS

Due to amended and new laws, as well as increasing work pressure within the transport sector, it appears that transport companies have less time to drive to workshops after trailers or transport equipment have returned to the company base. An important factor here is also the optimum utilization of laws on restriction of driving hours.

When the daily driving limit has been reached and a driver has to drive to a workshop, this may cause problems or unnecessary delays and will thus add to the costs. ICTS Group therefore reverses this for customers so that they can save time on driving hours: ICTS comes to your location!

Apart from this, ICTS has also chosen to provide field services because workshops often do not fall within the scope of the core business of customers. ICTS delivers services to these customers on set days, so that the customer does not have to hire any permanent staff and the work gets taken care of. This allows the customer to focus on their basic activities: carrying out transport operations.

The ICTS field services provide a 24-hour service with a fully-equipped service van, which also applies to on-site work at the location of customers. ICTS will not impose limitations on the radius or distance: field services are performed there where customers need them. Because of its wide range of available trucks, ICTS is fully flexible to provide other field services to trailers.



MOBILE, ON-SITE 24/7 SERVICE

With a fully equipped service van, ICTS can perform all kinds of common repair and maintenance work for both regular customers, users of the rental fleet and external customers.

ICTS BREAKDOWN SERVICE

In case of breakdowns that need extra assistance and the service van cannot carry out on-site repairs, ICTS Group has its own breakdown service for both the internal fleet and external customers.

FIXED OR FLEXIBLE MAINTENANCE OR REPAIR WORK ON-SITE

ICTS is able to assist customers with or without their own workshops with maintenance work by using their fully-equipped service van.

INSPECTIONS AND REPAIRS

AT RAIL TERMINALS: When a rail provider concludes there is something wrong with a load after inspection of a train, or when repairs need to be carried out on trailers that are already on a train, the adjustments need to happen extremely fast, so that a train can depart without delay. Any downtime costs of the train will be charged directly to the customer who is responsible for the delay. To avoid these fines, ICTS Group can perform repairs or fix loads on-site.

AT AIRPORTS: In case of problems with a trailer before or during loading or unloading at an airport dock with a short timeslot, the customer will be fined directly when the loading or unloading is delayed. ICTS Group can perform repairs to a trailer or fix loads. ICTS can even take over the entire business activity of the customer by reloading the cargo on one of the available ICTS trailers.

AT QUAYSIDES: The unique access permit on quaysides has several advantages and win-win situations for customers: When a trailer on a ferry has damage on arrival, this has usually happened during the crossing. An inspection can be performed immedi-

tely upon arrival at the quayside and any damages that may have occurred on the ship will be charged to the ferry operator. As a result, the customer will have minimal downtime and no consequential damage to his vehicle, and the repair work can be claimed at the relevant shipping company and possibly be paid under warranty. This means a double profit. ICTS Group can also carry out preventive inspection and maintenance work on the trailer during the waiting period on a charter or haulier. All this is done during the standstill of the trailer, to create as little delay as possible thus ensuring optimal business use for the customer!

ICTS Group has unique validated access passes for access to restricted areas and the performance of work in places where customers usually cannot enter. Examples are rail terminals such as in Zeebrugge, but also the terminal of the Dutch airport Schiphol in Amsterdam.

PARKING FOR CUSTOMERS OF THE RENTAL FLEET & WORKSHOPS

When a customer has a non-peak, ICTS can offer its parking space as an additional service. The parking spaces can also serve as a hub for cross-docking activities between customers; one customer parks the trailer and the other customer picks it up.

FLEET-CONTROL AT THE LOCATION OF THE CUSTOMER

ICTS Group offers a unique concept that enables its own staff to operate a fleet at the location of the customer. In practice, this means that the fleet of the customer is driven only on a part-time basis, in exactly the time needed by the customer, meaning direct cost savings in fixed staff costs!

PICK UP AND RETURN OF TRAILERS

Because ICTS Group has its own trucks, ICTS can pick up a customer's trailer and return it after maintenance or repair. In this way, the customer avoids any limitations due to the law on driving hours when a maximum time has been scheduled for a driver with his load.

CONTACT DETAILS

	TO REPORT AN INCIDENT CALL THE BREAKDOWN LINE	QUESTIONS ABOUT RENTAL, WORKSHOPS OR FIELD SERVICES
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LOCATIONS

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